

## ERROR: An error occurred while accessing SAP GUI. Please try again.

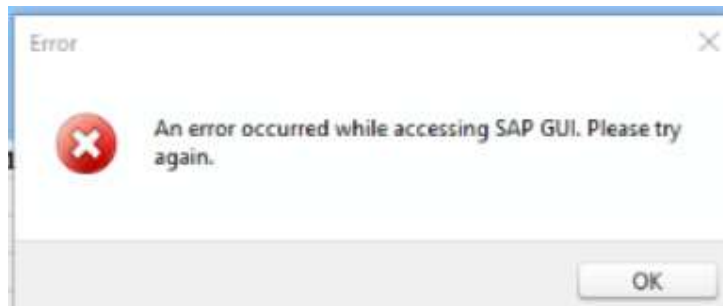
August 14, 2018·Support Article

## Description:

When you try to run GUI Script from Office 365 version 1806 Addin, it throws an error

## Causes:

The creation of the VBscript engine fails with: hr = CoCreateInstance(CLSID\_VBScript, NULL, CLSCTX\_INPROC\_SERVER, IID\_IActiveScript, (void\*\*)&m\_pActiveScript); hr: 0x80070005: Access is denied.



## Solution:

Step 1:

- a. Browse to  
HKEY\_LOCAL\_MACHINE\SOFTWARE\Microsoft\Office\ClickToRun\REGISTRY\MACHINE\Software\Microsoft\Office\16.0\Common\COM Compatibility
- b. Find the key, if not present then add it {B54F3741-5B07-11cf-A4B0-00AA004A55E8}
- c. Now add a D-Word "ActivationFilterOverride" set value = 1

Note: The COM Compatibility node may not be present by default. If you don't see it, add it.

Step 2:

- a. Browse to  
HKEY\_LOCAL\_MACHINE\SOFTWARE\Microsoft\Office\ClickToRun\REGISTRY\MACHINE\Software\Wow6432Node\Microsoft\Office\16.0\Common\COM Compatibility\
- b. Find the key, if not present then add it {B54F3741-5B07-11cf-A4B0-00AA004A55E8}

c. Now add a D-Word "ActivationFilterOverride" set value = 1

Note: The COM Compatibility node may not be present by default. If you don't see it, add it.

## Additional Information

Error in trace : An error occurred while accessing SAP GUI - 0x800A017C - A script engine for the specified language cannot be created

### Tags

GUI Script, Addin, Office365